



National Accident Advice Helpline
impossible is nothing

National Accident Advice Helpline Company Profile



www.naah.co.za



010 350 0228



1 14th Ave Benoni
Northmead 1501

We are Powered by Passionate Professionals.

"We believe if it's not your fault, then it's not your liability".

Our mission is to provide assistance and support to those who find themselves placed in circumstances that are beyond their control with the use of our products and services".

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OUR MISSION

Where innovation meets determination

Our organization has been operational for more than a decade.

We are a local business that strives to provide excellent customer service.

We have a variety of products and services which are tailored to suite your way of life, Ensuring you're covered when life happens.

Effortlessly assisting with Road Accident Fund Claims.

providing you with a social security net at your palce of employment,

Saving money while you spend.

History, expansion, and growth

On a crisp winter's morning while on his way to work tragedy struck, an unexpected collision, abruptly halted traffic.

Furiously he laid pressed between his airbag and his seat.

Shaneil Padayachy endured the worst experience anyone could face.

After the accident he faced further turmoil, trying to receive his compensation from the Road Accident Fund.

Filled with frustration and grief, he decided to break the circle of incompetence.

In the beautiful city of Springs, Johannesburg, National Accident Advice Helpline was born, from humble beginnings in a Wendy house.

Here is where he coined the phrase "Impossible is nothing", by his determination his successful empire began to blossom.

His passion for assisting people made his company the leader in customer care.

Creating job opportunities and assisting the community,

today National Accident Advice Helpline is one of the champions of the industry, ensuring each customer is provided with a safe haven easing their burden.

Shaneil Padayachy is well rooted in his morals and beliefs,

he provides each employee the opportunity to grow within his establishment, enriching their lives with knowledge in a professional and personal capacity.

National Accident Advice Helpline is a family and like a family we grow and expand on a daily basis with our telesales operators and social media followers, with determination and consistency this family will be a legacy for generations.

PRODUCTS

01 Lifestyle Assist

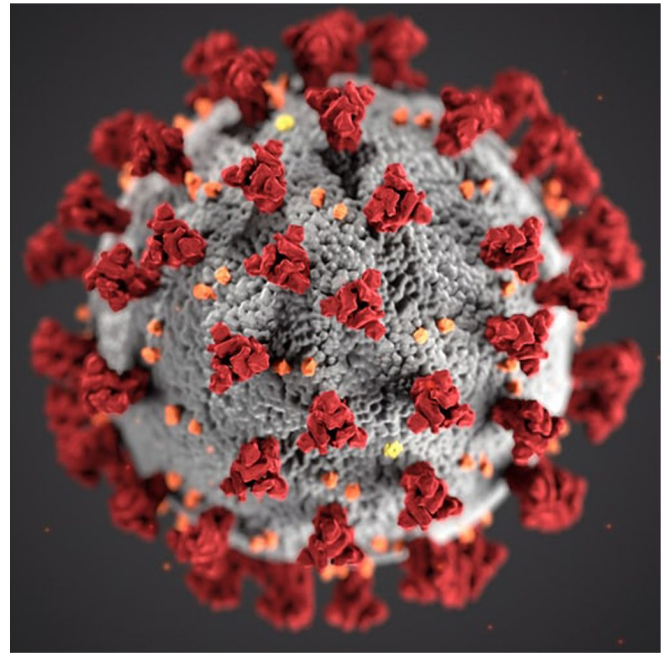


Provides incomparable service delivery with a vast range of products and services, Uniquely assisting with complex Road Accident Fund Claims, should you find yourself in a situation where you need to claim from the RAF at no additional cost to you.

Lifestyle Assist – Services include:

- Free legal representation
- Free administration and claims management
- 100% Payout from the RAF
- Full telephonic assistance
- All legal reports and assessments
- Case management of claims
- Past and future hospital and medical expenses
- Past and future loss of income or earnings
- Past and future loss of support for a dependent of a deceased victim
- Basic funeral expenses
- 3rd Party Claims

02 Covid Care



The corona-virus has changed the way of life around the world Aggressively attacking our country and straining the workforce. Understanding the strain COVID-19 has placed on many families.

COVID Care is a unique new benefit that enables our members, regardless of their occupation to claim compensation in the event of contracting COVID-19 through work related exposure.

Covid Care – Services include:

We assist you in claiming compensation from the labour department in the event you contract the COVID-19 virus whilst performing work duties.

We assist in claiming “payment for temporary total disablement.

Full efficient case management

In the event of death, you can claim for “reasonable burial expenses”

03 My benefits



Now is the time to start saving with our world in such peril and an unstable economy. At National Accident Advice Helpline we have perfectly tailored My Benefits for your convenience.

My Benefits – Services Include:

Telephonic legal advice

Discount coupons – Affiliation with Checkers, Checkers Hyper, Shoprite and Dischem Nation Wide.

24 Hours a day 365 days a year

This service is available as often as needed on any legal matter whether pre-existing or not, limited only to South African Law

Credit and Debt Assistance

Quarterly Multi Bureau Reports

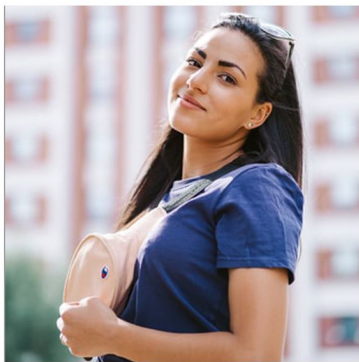
Review of Reckless Lending, Judgments & Garnishee Order Validity

Reporting on Credit Status Scores Account History

Budget Planning

Tax Liability Deduction

Core Values



Always about people

People matter more than anything.

We are concerned about those we work with and those we supply.

We are all about structured based-trust, relationships and establishing mutually beneficial partnerships.

We care about results, but not at the expense of people.

All we do should build trust.

We lead the frontier with our customer care and our **Passion for Service.**

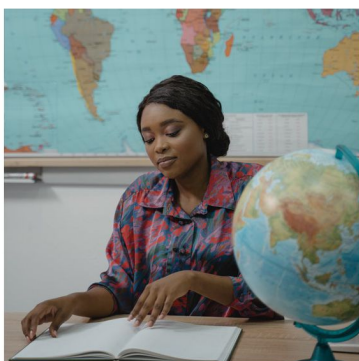


We are champions

Transformation is the only constant.

We don't just notice that, we actively embrace and coerce ongoing change. We challenge the norms and push limits.

We don't maintain, we multiply. We are bold in what we do and are driven by **Honesty and Integrity .**

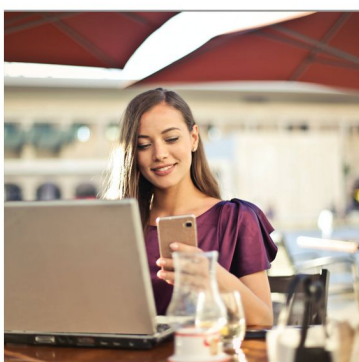


Growth and learning is in our GENES

Our inquisitiveness sparks a continual appetite for knowledge.

We can always be superior. We are constantly pursuing development on all levels.

We focus on **Tenacity, Drive & Urgency**



We are zealous about our industry

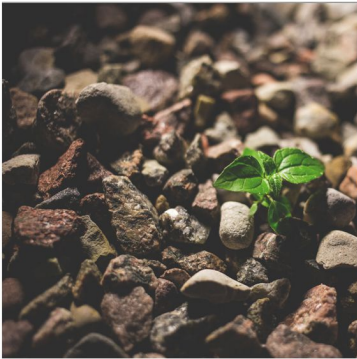
We are here to create an extraordinary experience.

No task is too diminutive.

We have enthusiasm for what we do, and we are prideful of our accomplishments.

We are driven by **Financial Prudence.**

Core Values



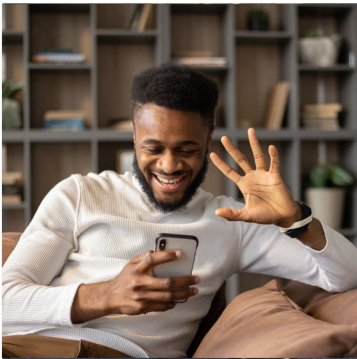
We visualize immense and start minute

We don't welcome close mindedness, we're all for small starts.

We are dependable risk-takers.

We take chances without losing focus on our priorities.

Discipline and Hard work are our ethos.



We live laugh and enjoy life.

Whilst at work, we enjoy our job and take pride in our business, since our core function is assisting those in need,

we assist all clients with humility and a friendly approach.

We are **great people**.



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